

To: Dr. Mike Riggle, Superintendent

From: Ms. Lauren Fagel, Principal, Glenbrook South

Dr. John Finan, Principal, Glenbrook North

Date: November 14, 2016

Re: Discussion/Action Text-a-Tip Service Agreement

Recommendation

It is recommended that the Board of Education approve a 1-year agreement with Text-a-Tip in the amount of \$13,520.

Background

Text-a-Tip is an anonymous text crisis hotline that offers support to youths. Operating 7 days a week, 24 hours a day and 365 days a year, the system allows individuals to send an anonymous text message to a dedicated number and receive an immediate response from a licensed mental health professional. Clinicians responding to the text will immediately assess the situation, build a rapport and, depending on the situation, offer emergency intervention, provide skilled counseling or refer the user to a school social worker, counselor or psychologist, or to a local area agency. Individuals can use Text-a-Tip to discuss concerns about another individual as well as a self-help tool. Any safety concerns or unlawful activities reported within the school or Village, will be directed to both the school and the appropriate police department.

The proposed service agreement is structured to include all 6th-12th grade students residing within the Northbrook and Glenview boundaries. The entities included in the overall pricing model are District 225, Districts 27, 28, 29, 30, 31, 34 and the Villages of Northbrook and Glenview; District 225 represents 47% of the students covered. Students attending Loyola Academy, but residing within Glenview and Northbrook boundaries, are not included in these figures since they are covered by the New Trier Township Text-a-Tip agreement.

The proposed service agreement and pricing structure are attached.

Text-A-Tip to launch in New Trier Township this month



Before a Feb. 26 meeting in the New Trier Township board room, from left, Andy Duran of Lake Forest and executive director of LEAD, shows Text-A-Tip information to Debbie Van Solkema, outgoing communications director for the township; Jack Macholl, township communications director; and Paddie Brennen, town supervisor, On right is Bill San Hamel of Loyola Academy of Wilmette. (Pioneer Press / Karie Angell Luc)

By Phil Rockrohr Pioneer Press

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hree teen suicides within 87 days led executive director Andy Duran to ask Lake Bluff area parents and students in 2012 what they needed that his counseling agency, LEAD, was not providing.

"It became clear to us, in the suicides and other cases where students were struggling, that there was always somebody that knew the student was struggling," Duran said. "An adult or another student didn't know what to do with that information, or didn't want to do anything with it. We wanted to create a program where people could get help any time of day."

In January 2014, the Lake Forest-based LEAD, or Linking Efforts Against Drugs, created the Text-A-Tip program, which provides immediate, anonymous access by text messages to licensed mental health professionals, he said.

"All texts are responded to in a matter of minutes," Duran said. "It's safe, anonymous, and always available."

That program, which soon spread throughout Lake and McHenry counties, will launch in New Trier Township on March 14, thanks to funding from township officials and a massive collaborative effort among New Trier public and private middle, junior high and high schools, Duran said.

"It was like a light bulb going on," Township Supervisor Paddie Brennen said of working with local schools and agencies on the idea. "It was like everybody saying, 'This will work for us.' Kids want help, but don't want everybody to know they're seeking help. This solves that problem."

At Loyola Academy in Wilmette, Counseling Department Chairman Bill San Hamel and his staff have worked hard for the last few years to break the stigma attached with adolescent anxiety and depression, San Hamel said.

"As much as we want students to advocate for themselves and others, it is still a challenge to get them to share with adults," he said. "I've seen more kids coming to adults directly, but they have comfort and familiarity using social media. They see (texting) as a way to anonymously share concerns for themselves or friends."

When a student reaches out via Text-A-Tip, they can eventually receive support both from school staff and local agencies, San Hamel said.

"The fact that there are licensed professional counselors on the other end is tremendous," he said.

Among the agencies to which New Trier Township students will be referred, San Hamel said, are the Counseling Center of the North Shore in Winnetka, Family Service of Glencoe, the Family Service Center in Wilmette, PEER Services in Evanston, Haven Youth and Family Services in Wilmette, and the Josselyn Center in Northfield.

Winnetka Police Chief Patrick Kreis called Text-A-Tip a "very sensible, worthwhile effort to make qualified and licensed professionals available through a very modern means of communication."

"It's what young people are most comfortable using," Kreis said. "If you can get a licensed professional on the other end of the conversation, odds are it's just going to increase approachability and availability. We know that some people in crisis want to and will reach out for help. The more we can make help available, the better it will be."

Area police will likely both suggest the program to those in need and occasionally become involved in interventions, he said.

"Essentially, from time to time an outreach is made to one of the licensed professionals in the system that will rise to a level of concern where there needs to be an immediate intervention," Kreis explained. "That professional would have to secure some permission from the person they are talking with, but then they would be able to contact us, the local police department, and pass on that referral, so we could then have an impact."

In 2015 alone, Winnetka police responded to more than 100 calls for well-being checks, he said.

"If we're getting information from a licensed professional, we're getting more reliable information," Kreis said. "It has already been filtered and assessed to a certain level. We certainly appreciate the reliability of information when we go to help people."

Winnetka's school resource officer at New Trier High School will likely be most involved in promoting the program, but other officers will provide information about it when appropriate to do so, he said.

"We often deal with people over the course of time," Kreis said. "Certainly after the second or third time, we might let people know of these resources. It may keep a situation from reaching a police-type encounter."

To access Text-A-Tip, users need to use the text number 274-637, Duran said. In New Trier Township, they must type "nshelp912" to be connected to a mental health professional, he said.

"Both things have to be present," Duran said. "It makes it anonymous and there is no identifying information."

Text-A-Tip also provides QR, or quick response, codes for each community that will automatically generate the text number and the community's code when scanned, he said.

After a one-time set-up fee of \$18,000, New Trier Township will pay \$11,100 a year for the service, including \$9,600 annually in retainer fees to mental health professionals who will be available 24 hours a day, Brennen said.

Even though the program is based in and funded by New Trier Township, the services will be available to students at all township schools, including, for example, Loyola, which draws students from outside the township, she said.

Clinicians who are on call for the service will have access to records of mental health professionals throughout the metropolitan area, said Debbie Van Solkema, outgoing communications director for the township.

"If they find out a student lives in Barrington or Chicago, they have resources so they can accommodate all students who attend school in New Trier Township," Van Solkema said.

Since its inception in January 2014, Text-A-Tip has received nearly 20,000 texts, Duran said.

Phil Rockrohr is a freelance reporter for Pioneer Press.

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FINDINGS REPORT SUMMARY

TEXT-A-TIP USAGE ANALYTICS

Since the official public launch of Text-A-Tip on March 14, 2016 a grand total of 90 users generated 982 texts for the period covering 3/14/16—7/1/16.

The heaviest usage month was April, with 484 texts being processed by the LEAD system. During May, 257 messages were addressed from 27 users. With the arrival of summer break, usage has diminished during June with only 49 texts from 4 active users.

Some schools in New Trier Township initiated parent communication and internal promotion of the Text-A-Tip program with students after the March launch, which somewhat skews these early usage figures.

During the first 90-days of the program in the Township, the following topical trends (reasons students are using the Text-A-Tip system) were cited by the students as their primary concerns:

1.	Friend/Relationship Conflict	10.5%
2.	Sad/Depressed	10.5%
3.	Drugs	7.0%

Others shared unease over topics like bullying (non-cyber and other), self-harm (cutting/self injury), peer pressure and expectations. The complete statistical report has specific breakdowns of topics that collected lesser percentages during this study period.

These early usage results are encouraging, as our student population is beginning to understand and embrace the new service as another layer of support in their world. Once school resumes in August/September, we anticipate increased counselor interaction as the pressures and expectations of the upcoming school year are realized.

Please cascade this information to your colleagues, parents or other partners that may benefit from it. I would welcome partner observations, questions, concerns or ideas we can share with LEAD to build upon our successful launch of Text-A-Tip.

Should you need any additional information or support, please contact me at (847) 446-2802 or via email jmacholl@newtriertownship.com

Jack Macholl Communications Director New Trier Township

SERVICES AGREEMENT - DRAFT 11/9/16

This Agreement, by and between the BOARD OF EDUCATION OF GLENBROOK NORTHF	HELD
TOWNSHIP HIGH SCHOOL DISTRICT 225, 3801 wW. Lake Avenue, Glenview, IL 60026 (herein	after,
"DISTRICT 225") and Linking Efforts Against Drugs, (hereinafter, "LEAD") with its principal pla	
the business at 400 E. Illinois Rd, Lake Forest, IL 60045, and dated as of	2016
(hereinafter, "Agreement") is for LEAD services as described herein. For purposes of the Agree	ment,
the term End User shall be defined as the individuals utilizing the services.	

RECITALS

WHEREAS, LEAD desires to provide the services in accordance with the terms and conditions specified in this Agreement;

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein, the receipt of which is hereby acknowledged, the parties agree as follows:

- 1. **SERVICES**: LEAD agrees to provide those services listed in this section Exhibit C: Text-A-Tip 24/7 Anonymous Text Hotline. 2
- 3. **COMPENSATION:** In consideration for the satisfactory performance of the services described in this Agreement, and subject to the limitations provided in the content of this agreement, the <u>District 225 [ORGANIZATION]</u> shall pay LEAD a sum not to exceed <u>\$[CONTRAT AMOUNT]</u> in the current contract and subsequent years as long as the contract is uninterrupted (the "Contract Fee") in accordance with compensation terms attached hereto as Exhibit A. Each installment of the Contract Fee shall be invoiced and payable as follows: [7]
 - a. Payment of <u>\$[PAYMENT1]</u> due on <u>[PAYMENTDATE1]</u>
 - b. Payment of <u>\$[PAYMENT2]</u> due on <u>[PAYMENTDATE2]</u>

LEAD shall send an invoice to DISTRICT 225 at the address provided above, or any other alternative address stated by DISTRICT 225, whether electronic or mailing, and said invoice shall be paid as stated herein accordance with the Illinois Local Government Prompt Payment Act. A line item budget, included as part of the attached scope of work, describing the Contract Fee, is attached to this Agreement as Initial Scope of Work and is incorporated herein by reference Exhibit A.

4. **TERM:** This Agreement shall be effective upon signing by both parties and shall continue for a term of one (1) year, or until the earlier cancellation or termination of this Agreement under Paragraph 7 below.

2All payments and other correspondence related to this contract should be directed to the following address: LEAD, 400 E. Illinois Rd, Lake Forest, IL 60045

- 5. CONFIDENTIAL INFORMATION: LEAD acknowledges that, in the performance of this Agreement, LEAD may have access to confidential and proprietary information of DISTRICT 225 and its End Users, including, but not limited to, evaluation data and reports, transcripts of confidential text conversations, and in some instances identifying information (hereinafter the "Confidential Information"). LEAD agrees that during the term of this Agreement and thereafter, LEAD shall not disclose the Confidential Information to others and shall not use the Confidential Information except as necessary to carry out LEAD's obligations under this Agreement. Upon termination of this Agreement, LEAD shall immediately return to DISTRICT 225 all information and materials belonging to DISTRICT 225, including all Confidential Information. DLEAD will comply with all applicable student confidentiality laws, including the Illinois School Student Records Act, Illinois Mental Health and Developmental Disabilities Confidentiality Act, and the federal Family Educational Rights and Privacy Act.
- MATERIALS: In completing the services as provided herein, the parties shall mutually agree on whether LEAD will use materials furnished by DISTRICT 225 or those owned and provided by LEAD.
- a. DISTRICT 225 MATERIALS: DISTRICT 225 materials may include materials in printed, diskette, electronic or other forms. DISTRICT 225 retains any and all right, title and interest, including copyright, in and to DISTRICT 225 materials. DISTRICT 225 materials may be used only in connection with completing the services under this Agreement, and may not be otherwise copied, reproduced, downloaded on a computer, or distributed to third parties. Upon completion of the services stated herein or termination of this Agreement, in accordance with Paragraph 4 of this agreement, LEAD shall immediately return all existing copies or partial copies of the materials to DISTRICT 225 and, if applicable, remove them from LEAD's computers and shall certify to DISTRICT 225 that all copies or partial copies have been returned or destroyed.
- b. LEAD MATERIALS: All LEAD materials must be approved by DISTRICT 225 prior to use by LEAD in completing the services under this Agreement. LEAD shall submit the materials to DISTRICT 225 for review prior to the commencement of the services as set forth in this Agreement. DISTRICT 225 shall notify LEAD of its approval or rejection of the materials within five business days after receipt. DISTRICT 225 may retain one copy of LEAD's materials for archival purposes and may provide copies, upon request, to participants affiliated with the services provided herein.
- 7. CANCELLATION: The Agreement may be cancelled by DISTRICT 225 under the following circumstance 1. At any time upon 30 days advanced written notification, a demonstration of willful negligence or breach of LEAD's performance of this agreement. 2. For any reason if notified no later than 30 days before the end of the contract year (June 30) or 3. Demonstration of significant loss of funding resulting in an inability to continue services. In the event of cancellation, the [ORGANIZATION] shall have no further liability under this Agreement. LEAD may cancel this Agreement only in the event the that District 225 [ORGANIZATION] is in violation of Section 3 of this Agreement. In the event of cancellation, all fees paid to LEAD should be prorated on a per diem basis with the unused proration returned to District 225.

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- **9. INDEPENDENT CONTRACTOR RELATIONSHIP:** The parties agree that LEAD is and shall be deemed at all times an independent contractor and not an employee, agent or representative of the [ORGANIZATION] District 225. All persons employed by LEAD shall be employees of and paid by LEAD, and neither LEAD nor any persons employed by LEAD will be eligible for health insurance, sick leave, annual leave, pension or any other fringe benefit associated with employment with the [ORGANIZATION] District 225. The parties further agree that neither party shall be liable for any obligations incurred by the other party. It is expressly understood that DISTRICT 225's only obligation under this Agreement is to pay the subscription fee for the provision of access to LEAD's services.
- 10. TAXES: All income and employment taxes are the responsibility of LEAD. Nothing in this Agreement shall impose any tax liability upon DISTRICT 225, including, but not limited to, federal, state and local income taxes, unemployment insurance, or social security tax incurred by LEAD. LEAD understands and agrees that DISTRICT 225 shall not withhold from LEAD's payments any amounts of social security or federal or state income taxes, that a Form 1099 will be issued for the payments made to LEAD under this Agreement, and that LEAD will be responsible for the payment of any and all taxes, assessments, or other financial obligations, whether federal, state or local, which are legally required to be paid in connection with such payments. LEAD further understands and agrees that if LEAD fails to pay any applicable taxes, and if as a result, the Internal Revenue Service or any other federal, state, or local government agency assesses taxes and/or interest or imposes a fine and/or penalty against DISTRICT 225 and/or any of its officers, trustees, directors, members, employees, agents or representatives, then LEAD will indemnify, reimburse and hold harmless DISTRICT 225 and/or any of its officers, trustees, directors, members, employees, agents and representatives for such sums and any reasonable expenses and fees incurred by them in connection with such assessed taxes and/or interest or imposed fine and/or penalty within ten days of being mailed notice of the existence of such assessment or imposition.
- 11. CONFLICTS OF INTEREST: LEAD affirms that there exists no actual or potential conflict between LEAD's family, business or personal financial interests and the performance of Services under this Agreement. LEAD will notify DISTRICT 225 of all changes in any such interests during the term of this Agreement and any amendments thereto. DISTRICT 225 reserves the right, in its sole discretion, to determine whether or not the interests required to be disclosed by this paragraph will disqualify LEAD from performing the Services called for by this Agreement. By signing this agreement, both parties affirm there is that each party is aware of no conflict of interest.
- 12. REPRESENTATIONS AND WARRANTIES: LEAD warrants and represents that any LEAD materials, including DISTRICT 225 database and all software and documentation used under this Agreement, will not infringe any copyright or invade or violate any right of privacy or any

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other right of any person, firm, or corporation and will not contain any libelous or other unlawful matter. LEAD further represents and warrants that it is authorized to grant end-user licenses and make all necessary modifications to the technology that is the subject of this Agreement. DISTRICT 225 represents and warrants that any DISTRICT 225 Confidential Information used under this Agreement will not infringe any copyright or invade or violate any right of privacy or any other right of any person, firm or corporation and will not contain any libelous or other unlawful matter. The parties shall indemnify, defend and hold each other harmless from and against any liability arising out of its breach of this paragraph, including reasonable attorneys fees and cost of defense.

- **13. REMEDIES:** In the event of a breach of this Agreement by either party, the other party shall be entitled to any remedies available under law or equity, including, but not limited to, an immediate injunction in a court of competent jurisdiction to specifically enforce the terms of this Agreement. 2
- 15. FORCE MAJEURE: If the performance of any part of this Agreement by either party is prevented, hindered, delayed or otherwise made impracticable by reason of any flood, fire, riot, judicial or governmental action, labor dispute, act of God or other causes beyond the control of either party, the party shall be excused from such performance to the extent, and for the time that it is prevented, hindered or delayed by such causes.
- 17. WAIVER: A waiver of any term, provision or condition of this Agreement shall not be deemed a continuing waiver of any such term, provision or condition or a waiver of any other term, provision or condition. No waiver shall be valid or binding unless agreed to in writing and signed by an authorized representative of DISTRICT 225 and LEAD.

 17. WAIVER: A waiver of any term, provision or condition or a waiver of any other term, provision or condition. No waiver shall be valid or binding unless agreed to in writing and signed by an authorized representative of DISTRICT 225 and LEAD.
- **18. DRAFTING:** Each party agrees and acknowledges that no presumption or inference shall be made or drawn against the drafter(s) of this Agreement.

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- **19. SUCCESSORS AND ASSIGNS:** This Agreement shall be binding upon and shall inure to the benefit of the parties and each of their respective successors and assigns, provided that LEAD may not assign any right or obligation under this Agreement without DISTRICT 225's prior written consent. ☑
- 20. AUTHORIZED PERSONS: The persons executing this Agreement do hereby declare, represent, acknowledge, warrant and agree that they are duly and fully authorized to execute this Agreement so as to legally bind DISTRICT 225 and LEAD, as the case may be. 2
- 21. ENTIRE AGREEMENT: This Agreement constitutes the entire agreement between the parties and supersedes all proposals, oral or written, and all other communications between the parties relating to the subject matter of this Agreement. This Agreement may not be amended

or modified except in writing signed by both parties. 2

- 22. GOVERNING LAW: This Agreement shall be governed by the laws of the State of Illinois.
- **23. COOPERATION:** Each party agrees that it will cooperate in good faith with the other in the performance of this Agreement and in the resolution of any disputes that may arise here from.
- **24. FACSIMILES AND EMAILS:** The parties agree that receipt of an executed Agreement by telecopy (facsimile) or electronic mail (e-mail) shall be the same as receipt of an executed original Agreement.

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- 25. INSURANCE: LEAD will maintain general and commercial liability insurance policies in such amounts as DISTRICT 225 deems necessary covering its services under this Agreement, and will name DISTRICT 225, its board members, employees, and agents as additional insureds on a primary and non-contributory basis on such policies (coverage requirements are attached hereto as Exhibit B). No later than 10 business days after the date of this Agreement, LEAD will submit certificates of insurance to DISTRICT 225 identifying all insurance coverages, policy limits, and DISTRICT 225 additional insured status.

LEAD	Northfield Township High School District 225			
LEAD Signature	By: DISTRICT 225 Signature			
Andy Duran, Executive Director				
Printed Name	Printed Name			
Date	Date			
ADDITIONAL INFORMATION:				
DISTRICT 225 Contact Name/Title				
DISTRICT 225 Contact Phone	DISTRICT 225 Contact Email			

Annual Contract Fees

Shared by Participating Entities - fixed	
System Fees and Mobile App - subscription to anonymous communications system and mobile application.	\$14,750
Clinical Costs - clinical response team	\$12,600
Technical Assistance and Data	\$1,500
	\$28,850
Less one time grant	(\$5,000)
Less one time technical assistance and data fee waiver	(\$1,500)
	\$22,350
Variable fees based on enrollment	
Usage Fee	\$.49/student

Participating Entity	# of Participants (6th -12th grade)	%	Fixed Shared Cost	Variable Cost (\$.49/student)	Total Cost
Glenbrook District 225	5,103	47%	\$10,520	\$3,000*	\$13,520
District 27	423	4%	\$877	\$207	\$1,084
District 28	629	6%	\$1,304	\$308	\$1,612
District 30	386	3.5%	\$800	\$189	\$989
District 31	282	2.5%	\$585	\$138	\$723
District 34	1,785	17%	\$3,700	\$875	\$4,575
Village of Northbrook	904	8%	\$1,874	\$443	\$2,317
Village of Glenview	1,298	12%	\$2,690	<u>\$636</u>	<u>\$3.326</u>
Total	10,810	100%	\$22,350	\$5,796	\$28,146

^{*}Variable cost includes \$.49/student plus two additional unique text keywords, allowing a total of three unique text keywords - GBN, GBS and EH.

NORTHFIELD TOWNSHIP HIGH SCHOOL DISTRICT 225 VENDOR INSURANCE REQUIREMENTS - EXHIBIT B (Certificate of Insurance Requirements)

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CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

2/22/2012

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder in an ADDITIONAL INSURED, the policy(jes) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). Weible & Cahill 2300 Cabot Drive, Suite 100 Lisle, IL 60532 Phone: (630) 245-4600 Fax: (630) 245-460 INSURER(S) AFFORDING COVERAGE NAIC# INSURED INSURER A: Vendor Name & Address INSURER B: INSURER C: INSURER D INSURER E INSURER F: COVERAGES CERTIFICATE NUMBER: REVISION NUMBER: THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOT WITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. INSR TYPE OF INSURANCE POLICY NUMBER LTR WVD (MM/DD/YYYY) INSR GENERAL LIABILITY EACH OCCURRENCE \$1,000,000 COMMERCIAL GENERAL LIABILITY 03/01/12 03/01/13 Α POLICY NO. CLAIMS-MADE MED EXP (Any one person PERSONAL & ADV INJURY XCU Included Х \$1,000,000 GENERAL AGGREGATE \$2,000,000 GEN'L AGGREGATE LIMIT APPLIES PER: PRODUCTS-COMP/OP AGG \$2,000,000 POLICY PROJECT LOC DMBINED SINGLE LIMIT AUTOMOBILE LIABILITY (Each accident) ANY AUTO BODILY INJURY (Per person) ALL OWNED AUTOS BODILY INJURY (Per accident) SCHEDULED AUTOS HIRED AUTOS NON-OWNED AUTOS ☑ UMBRELLA LIAB ☑ OCCUR 03/01/12 03/01/13 EACH OCCURRENCE POLICY NO. \$2,000,000 ☐ EXCESS LIAB ☐ CLAIMS-MADE Х AGGREGATE \$2,000,000 DEDUCTIBLE RETENTION WC STATU-TORY LIMITS OTHER TOR/PARTNER/EXECUTIVE L EACH ACCIDENT (Mandatory in NH) L DISEASE - EA EMPLOYEE PROFESSIONAL/ERRORS & OMISSIONS 03/01/12 03/01/13 A PROFESSIONAL/ERRORS & OMISSIONS X 03/01/12 03/01/13

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required) \$5,000,000 Northfield Township High School District 225 is named additional insured (on a primary and non-contributory basis) with respect to General Liability. Northfield Township High School District 225 SHOULD ANY OF THE ABOVE DESCRIBED POLICEIS BE CANCELLED BEFORE THE EXPIRATION c/o Insurance Tracking Services, Inc. (ITS) DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. P.O. Box 20270 Long Beach, CA 90801

AUTHORIZED REPRESENTATIVE

Sample Signature

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Email: SSCRMP@instracking.com

Fax: (562) 435-2999

Scope of services

- Target population 6th 12th graders
- Mobile app to access Text-A-Tip, anonymous text crisis hotline
- Annual subscription fees
- Access 24/7, 365 days per year
- An immediate response from licensed clinicians who will assess the situation, build a rapport and either 1) offer emergency intervention, 2) provide skills counseling where appropriate, 3) refer users to school social workers and/or local agencies
- All messages are sent through a cloaking server located off-site that keeps the communication completely anonymous
- On-going data reporting to summarize the frequency, nature and results of calls